

Privacy Policy

Paint Pot Barn | Last updated: June 2026

Paint Pot Barn (operated by Carron Joyce) is committed to protecting your personal data and respecting your privacy. This policy explains what information we collect, how we use it, and your rights under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Contact: paintpotbarn@gmail.com

1. Who We Are

The data controller for Paint Pot Barn is Carron Joyce. You can contact us at paintpotbarn@gmail.com with any questions about how we handle your personal data.

2. What Data We Collect

We may collect the following personal information:

- Your name and email address when you make a booking or purchase
- Payment information processed securely through Wix Payments — we do not store card details
- Your name and email address if you sign up to our newsletter
- Any message content submitted through our contact form
- Basic usage data about how you interact with our website (via cookies)

3. How We Use Your Data

We use your personal data to:

- Process and manage your event bookings
- Send booking confirmations and reminders
- Process payments for sessions and shop purchases
- Send our newsletter (only if you have opted in)
- Respond to enquiries submitted via our contact form
- Improve our website and services

4. Legal Basis for Processing

We process your data on the following legal grounds:

- Contract: to fulfil your booking or purchase
- Consent: for newsletter sign-ups (you can withdraw at any time)
- Legitimate interests: to respond to contact form enquiries and improve our services

5. Third Parties

We use the following third-party services which may process your data:

- Wix — our website and booking platform (privacy policy at wix.com/about/privacy)
- Wix Payments — secure payment processing
- Instagram (Meta) — we operate a business page; Meta's privacy policy applies to interactions there
- Facebook (Meta) — we operate a business page; Meta's privacy policy applies to interactions there

We do not sell your personal data to any third party.

6. How Long We Keep Your Data

We retain booking and transaction data for up to 6 years for accounting and legal purposes. Newsletter subscription data is held until you unsubscribe. Contact form enquiries are kept for as long as necessary to resolve your query and are then deleted.

7. Your Rights

Under UK GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data (the 'right to be forgotten')
- Object to or restrict how we process your data
- Withdraw consent at any time (where processing is based on consent)
- Lodge a complaint with the Information Commissioner's Office (ICO) at ico.org.uk

To exercise any of these rights, please contact us at paintpotbarn@gmail.com.

8. Cookies

Our website uses cookies to ensure it functions correctly and to understand how visitors use the site. Wix manages cookie consent on our behalf. You can manage or disable cookies through your browser settings, though this may affect how the site works.

9. Changes to This Policy

We may update this policy from time to time. The current version will always be available on our website. If we make significant changes, we will let you know.

10. Contact Us

If you have any questions about this privacy policy or how we handle your data, please get in touch:

Paint Pot Barn

Carron Joyce

paintpotbarn@gmail.com